

SHAILESH DWIVEDI

PRODUCT STRATEGY & OPERATIONS | BUILDING TOWARD AI PRODUCT MANAGEMENT

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PROFILE

Strategy and operations professional with 4+ years at Akamai, translating product, revenue and usage signals into leadership decisions across cloud and partner ecosystems. Combines cross-functional execution with earlier data science and business analysis experience. Building Recall and Focus Battery to develop hands-on product judgment, AI product discovery and validation skills, with the goal of moving into AI product management.

PROFESSIONAL EXPERIENCE

Akamai Technologies | Strategy & Operations Analyst II | Jul 2022 - Present

Toronto, Canada (Jan 2024 - Present); Cleveland, USA (Jul 2022 - Dec 2023)

- Lead analysis of product health, adoption, migrations, partner performance and revenue to inform product strategy, operating reviews and leadership priorities.
- Partner with product, sales, finance, business development and external vendors to define KPIs, assess business risks and align teams on actionable next steps.
- Develop dashboards, data requirements and decision frameworks with analytics teams using SQL, Tableau and Python; standardize metrics and improve visibility into product performance.

Selman & Company | Senior Business Analyst | Jun 2021 - Jul 2022

- Managed requirements through the software development life cycle, aligning cross-functional and vendor teams on scope, priorities, schedules and delivery milestones.
- Maintained project documentation, drove issue resolution and communicated decisions and delivery risks to stakeholders.

Alpha Recon | Data Scientist | Feb 2021 - Jun 2021

- Built and deployed batch and streaming ML pipelines using Azure; supported Kafka and Spark ingestion into a data lake, preprocessing, statistical modeling and visualization.

Wipro | Technical Support Engineer | Sep 2016 - Aug 2018

- Supported network configuration, installation and LAN/WAN troubleshooting; documented recurring client-product issues to support resolution.

INDEPENDENT PRODUCT BUILDING

Recall | iOS screenshot assistant | In development

- Developing a product that connects saved screenshots to their original intent through related threads, contextual AI questions, reminders and external checks.
- Shaping product requirements, capture flows and interactive prototypes; defining pilot criteria for repeat use, willingness to pay and reliability, while exploring AI scope and inference costs.

Focus Battery | iPhone focus-planning app | In development

- Building a product that translates recovery signals into a daily deep-work budget, with focus and recovery loops. Practicing scope prioritization, onboarding and monetization decisions through implementation and iteration.

EDUCATION & CAPABILITIES

Northeastern University | MS, Data Modeling/Warehousing & Database Administration | 2019 - 2020

ITS Engineering College | BTech, Electrical, Electronics & Communications Engineering | 2011 - 2015

Strategy & operations: KPI design, revenue modeling, product analytics, stakeholder alignment, requirements, decision support.

Technical: SQL, Tableau, Python, Azure ML, Kafka, Spark.

Developing through product work: AI product discovery, prototyping, validation planning, reliability and cost trade-offs.